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When we design furniture for some of the
most difficult environments imaginable,
the first thing we do is listen. Listen to our
customers' unique challenges, their day
to day needs and above all, who they need
to look after.
Listening is the first step of the
'Pineapple Process', helping us to find
furniture that precisely solves the problem.
If we don't have something suitable, we
create it. Innovative solutions, technical
expertise and thoughtful design, we take
pride in creating furniture that's exactly
fit for purpose.
Our customers get mindfully designed
furniture that works effortlessly and looks
great. But much more than that, they can go
to work knowing they've done everything
they can to create a calm environment.

# DESIGNED FOR PEACE OF MIND

#### IT ALL BEGAN IN

Our founder, William Hathorn, started our company in a workshop in London, England. Originally trading as Pine Productions, based on the popular wood we used to build our furniture, we crafted strong, durable products using traditional carpentry methods. But as our business grew and we began to provide furniture in a variety of materials for the healthcare market, the name no longer fitted. So, with a nod to our beginnings, we took a bold step and became Pineapple.

As our reputation for designing for demanding environments grew, so did demand for our products and we soon expanded into new premises, doubling our production capacity. We started creating technically advanced furniture for secure settings like mental health units and prisons, as well as lower risk spaces like hospitals, healthcare and education facilities. While our business is now international and our vision more ambitious than ever, we're still a family business at heart. Our work ethic and attention to detail is exactly the same as when we started in 1975.







Pineapple. Strong, durable, innovative, stylish, practical, comfortable, versatile, safe, secure, designed, reliable, high quality, weighted, flame-retardant, impact-resistant, water-resistant, non-weaponisable, stain-resistant, easy wipe, ergonomic, contoured, stackable, quality-controlled, tried+tested, fully-stitched, polished, reinforced, stabilised, ballast-added, weatherproof, guaranteed, customisable, multi-coloured, multi-fabric, calming, vibrant, modular, fully-welded, floor-mounted, wall-mounted, heavy-duty, UV stabilised, hygienic, anti-microbial, reduced-ligature, transformative, indoor and outdoor, playful, adaptable, sustainable, supportive and designed for peace of mind.

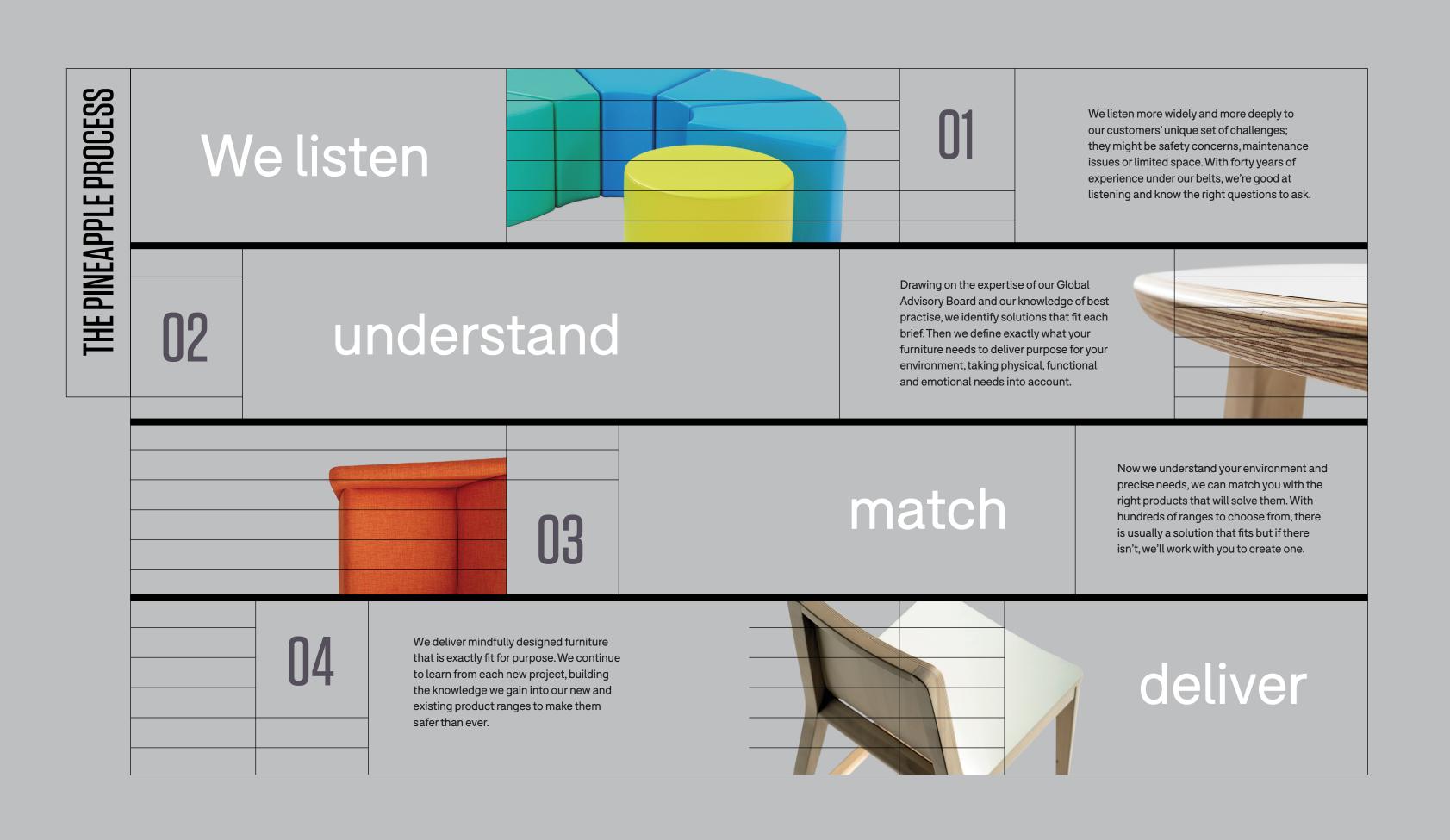




Every customer comes to us with a different set of challenges and we take time to listen and understand. It helps us design the transformative furniture you need, delivering purpose and exceptional value on time and on budget.







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Our most innovative designs often start when customers ask us to solve a specific problem. We love a challenge. From initial sketches to 3D printed models to prototypes, we always find a solution that works.

When Oxford Architects challenged us to design "a secure bed that can be moved between two positions to make access and cleaning easier", we created the Sovie, our toughest ever bed.

Coated with Kydex®, a tough plastic commonly found in aircraft interiors, it's easy to clean, easy to move, flame-retardant and water-resistant.





# HENA BEDISNOT

Hundreds of hours of design and development go into every piece of Pineapple furniture. So while you see a clean and simple design on the surface, underneath are a host of carefully designed features that make each piece truly extraordinary.



Anti-bacterial. Unlike most plastics, the surface is uninhabitable for bacteria preventing growth of healthcare associated infections such as MRSA and C. difficile.



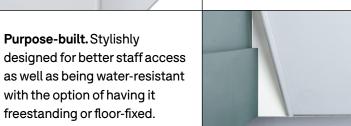


Purpose-built. Stylishly

with the option of having it freestanding or floor-fixed.

burning characteristics of building materials and is self-extinguishing.

Flame-retardant. Achieves the highest rating for surface







**Durable.** The surface is made from Kydex®, a material usually found inside an aircraft, which is resistant to chemical cleaners. Internal support "ribs" give extreme strength to resist all types of damage.

From initial concept right through to manufacture and delivery, we have full control of the process. We prefer it this way because it means we can keep a closer eye on the quality of all of our products.

For some products we conduct live trials with staff and patients to get detailed feedback on how the product works in the real world.

Our furniture is then strength and stability tested for severe non-domestic use. Our rolling testing program ensures we keep up to date with current standards around the world. All of our designs are either manufactured by us or by our carefully chosen partners who produce our furniture under licence to meet our precise specification and design.

FEEDBACK

**TEST** 

MANUFACTURE

01 02 03 04 05 06

#### **CONCEPT**

After gaining a deep understanding of the issues which need to be overcome, our product development team create initial sketches of designs.

#### 3D PRINT

We create in-house 3D printed models of the chosen designs to experience how each piece looks and feels.

#### PROTOTYPE

Once we're happy with the design, we build a fullsize prototype to check for comfort and postural support.

# FITFOR PURPOSE

When we say our furniture is mindfully designed, we mean that every detail is created with an understanding of where it will be used and how it will benefit our customers. After forty years of working in demanding environments, we've learnt what really matters.



### Beautifully strong

For prisons and mental health units, safety and security are the top priority.

They need exceptionally strong and durable products that can't be weaponised and are designed to make concealment of contraband near impossible. We offer sofas with four levels of reinforcement, making them exactly as strong as you need them to be. Our Ryno® range is so strong, it comes with a lifetime guarantee.

## Perfectly practical

For environments where hygiene is essential, we've created furniture without seams to prevent the ingress of fluids. Many of our fabrics are waterresistant and can be easily wiped or have cushions that can be removed for cleaning. Our Liberty sofa is designed with hygiene in mind; easy to remove seats allow safe inspection and thorough cleaning.



### Sensitively designed

We're always mindful of the people who will use our furniture every day. Edges are designed with soft curves that will keep them safe and finished with soothing colours that will help create a calmer environment. Our Boden beanbags are especially soft and are fully stitched with no zips to prevent tampering. We use thoughtful design for those at risk, reducing ligature opportunities and conflict with others.



# THE SMALLEST OF DETAILS DEFINE THE BIGGEST OF IDEAS





## Over the past forty years we've built our business on providing the best service and aftercare in our industry. We're proud of the strong relationships we have with our customers.

#### Expert advice

With our deep understanding of purpose, we can advise you on product ranges which perfectly meet your needs.

#### Guarantee

Most of our furniture is guaranteed against manufacturing faults for 7 years, and our superbly durable Ryno® range comes with a lifetime guarantee, giving you total peace of mind.

#### Free trial

We offer free trial furniture to give you confidence you're making the right decision before committing to placing an order.

#### Delivery service

With our hassle-free delivery service, we place furniture in individual rooms and take away all packaging, leaving you with furniture ready for use. 94% of our orders are delivered free of charge.

#### Aftercare

We pride ourselves on our aftercare service. Our support continues beyond the point of sale, going the extra mile to achieve complete customer satisfaction.



#### LONDON, ENGLAND

HMP Wormwood Scrubs asked us to transform their visits area into a safer, less daunting space.

### HMP WORMWOOD SCRUBS

The previous furniture had to be removed for safety reasons because tables were light enough to be picked up and thrown and chair cushions were presenting a concealment risk. By understanding these issues, we were able to improve prisoner, staff and visitor safety with our Ryno® range.

Our Ryno® chairs were weighted to 30kg to prevent throwing. The rotationally moulded one-piece design improved safety because they can't be easily lifted and weaponised. There are also no concealment points to stash contraband.

" The installation of lyno chains and fables lyno chains and fables has improved security and safety whilst and safety whilst and safety whilst and visually pleasing and visually pleasing and visually pleasing environment for environment for invitors and prisoners."

#### **GALWAY, IRELAND**

We were asked to create a comfortable, welcoming space for a new student complex in Galway, Ireland

"We wanted to create a welcoming space for owr students to spend time in and I think time in and I think we've really antieved that"

### UNIVERSITY OF IRELAND



When the University of Ireland, Galway opened Goldcrest Village, a brand new student accommodation complex, they were looking for furniture to complement the clean and modern space (designed by Coady Architects).

They selected a variety of furniture upholstered in bright and vibrant fabrics: high and low back Smile chairs to provide comfortable personal space, Snug modular sofas to encourage social inclusion and Zen chairs to offer places for quiet contemplation.

These are just two of over 50,000 projects completed in the last 10 years. To see more case studies, go to pineapplecontracts.com

# JNITED KINGDOM $\rightarrow$ UNITED STATES FRANCE $\rightarrow$ DENMARK $\rightarrow$ NORWAY $\rightarrow$ SWEDEN $\rightarrow$ GERMANY $\rightarrow$ UAE $\rightarrow$

# VETHERLANDS ->

While we started in London, Pineapple is now a truly global business.

As well as our offices in the UK, USA, France and Germany, we work with distribution partners in many other countries, giving us the capability to deliver peace of mind to customers the world over.

Our growing network in the USA is run from our office and showroom in Clawson, Michigan and distribution centre in Chicago, Illinois. We have partners countrywide, so can provide bespoke furniture solutions from coast to coast.

In 2019, we appointed a Global Advisory Board, bringing together international expertise from a variety of disciplines to help inform our research, maintain our thought leadership and ensure we continue to lead the way with exceptional products fit for our global customers.

→NEW ZEALAND → AUSTRALIA —

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